

Mugisha Silvin Front End Developer

Louisville , Kentucky

502)975-6496

magarisylvin@gmail.com

<https://www.linkedin.com/in/mugisha-myles-b13370212/>

<https://github.com/SILVINMUGISHA>

Summary

Pursuing a Front-End Developer position that focuses on using JavaScript , HTML ,CSS and React ,where exceptional technical skills in coding and software development will be applied to meet clients specific needs and enhance the reputation of the company.

TECHNICAL SKILLS

HTML CSS JavaScript Debugging

Visual Studio Code (VSC) GitHub

SPSS(Statistical Package for the Social Sciences)

CESPRO(Census and Survey Processing System)

STATA used for Data analysis , Data Management and Visualization

EDUCATION:

Kenzie Academy

Feb. 2021 - August. 2021

Front-End Web Developer Certificate

2012-2016: Bachelor of Business administration (BBA) degree in finance Awarded by regional college and University of united states.

2013-2016: JOY OF THE BIBLE INSTITUTE, Bachelor Degree in Theology, Theology, Bachelor Degree with Second Honors.

2020 April:Diploma in Project Management from International Institute of Management of Germany.

2020 May: Diploma in Human Resource management from International Institute of Management of Germany. 2020

2020 April:Diploma in Operations from International Institute of Management of Germany.

Technical Project:

Weather app: Tech stack Used:

- HTML, CSS, and JS using fetch.

CAPSTONE PROJECT : Tech stack used

- HTML ,CSS and JS using fetch

WORK EXPERIENCE:

Sept 2019 - PRESENT:

AMAZON in shepherdsville, KY: Customer return processor.

Learning ambassador

- Provision of training to new hires (train them how to process with quality standards to meet the customer satisfaction .

Process Guide :-Making sure all the required materials are available from the beginning of shift up to the end. sorting Escalated Items from station for safety reasons.

demonstrated the best way of escalating problems and the ways to fix it.

identified the reasons behind the problem solving approach in customer return department inbounds.

problem solving

- Proactive in troubleshooting and fixing issues to ensure product reliability, and increase production rate daily.
- I handled escalation challenges feedback for easy sorting of Process Guide

2018 to 9/2019:

615 1st Avenue Northeast, Suite 500, Minneapolis, Minnesota 55413-2681

Associate at ARC (America Refugee Committee):

Successfully Collected feedback from customers and program beneficiaries for ARC System, participated in daily feedback and uploaded feedback on the server, shared updates with customers as per the changes made by the service team, documented “gold star” marketing stories, and demonstrated self driven spirit.

- Organized and demonstrated the level of customer satisfaction to the stakeholder and donor.
- Collaborating with Alight working department for the effective feedback ranked based on data collection.
- Documenting the result and upload them in system for easy accessible
- Increased the performance of employees through feedback collected by sharing them the rate of the services.
- I drove the company to be ranked from the lowest position to the highest level of delivering good services to the beneficiaries.

2015 to 2017 : Inventory Control at Ineza limited

- Design and implement an inventory tracking system to optimize inventory control process.
- Recorded new products purchased, stored them based on code, prepared and reported inventory operations.
- examined the level of supplies, performed daily analysis to predict potential inventory surplus, and analyse different suppliers to obtain the best cost-effective deals
- Maximize the level of stock to avoid the deficit supplies .

OTHER EXPERIENCE:

- Spreading ideas and innovation at Ministry of Vergan
- Participation in Creative Innovation AT Global enterprise experience held at Wellington University for two Month.
- Project manager of One Fund program that raise funds to support vulnerable society especially refugee (Joining school with no thirsty)
Coordinating its activities from bottom phase up to implementation.
Leadership trainer to youths in an organization named the bright future generation (training leaders who will be an agent of changes in lieu of being victims of changes.
Spreading ideas and innovation at Ministry of Vergan
Participation in creative innovation AT Global enterprise experience held at Wellington University for two Month

SKILLS:

- Proficiency in computer skills, including proficiency in MS OFFICE packages (Office, Excel, Power point, Outlook) Internet and e-mail and experience with database and online applications.
- Skills in accounting: software in computerized accounting using software named

SUNSYSTEM

- Skills in Environment Management
- Ability to work in multicultural environment
- Strong interpersonal and intercultural skills with proven ability to work effectively and harmoniously with team colleagues.

- Able to work independently under pressure and able to work to maintain accuracy and paying attention to details, meeting deadlines and working with minimum supervision, Performing responsibilities with ethics and confidentiality

TRAININGS:

- Training in SAGE Pastel and SUNsystems
- SPSS, CESPPO, STATA(Statistics Software)
- Entrepreneurship training: Certificate received by ADRA RWANDA for the purpose of poverty reduction in university students through entrepreneurship after graduation.
- Participation in creative innovation at Global Enterprise experience

Marketing Skills:

- fluent in French, Swahili , Kinyarwanda
- Conflicts resolution Management
- Diversity culture Management
- Critical thinking
- People skills and being a people person.
- Eager to learn
- Pessimistic.
- Timing
- Communication skills both technical and non-technicals
- Strong work ethics resulted from upbringing
- Am incredibly resilient

REFERENCES:

- Deb Gilberston Tel : +64445895011 Assistant Director and Marketing Manager of global enterprise experience:
- John Collery CEO of Kuja Kuja Tel: +1 773-255-5736
- Mr Yves shirimpumu. Tel: +250788304524 Rwanda chamber of tourism (Admin & finance officer)
- Mrs. Lynn Esmail, 513-460-0171, Executive Director of OptimALL Services.